GoodCharlie

**Electricity Facts Label (EFL)**
GoodCharlie
GoodEnergy 12
ONCOR
04-Nov-2026

## Electricity Price

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|
| Average price per kWh: | 15.3¢ | 14.4¢ | 13.9¢ |

**GoodCharlie:**
Energy Charge: 6.6¢/kWh
Base Charge: $4.95 per month

**ONCOR:**
Delivery Charge: 6.8673¢/kWh
$4.06 per month

Your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Charge, Base Charge, and Transmission & Distribution Service Provider (TDSP) Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up. Excluding price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle.

## Other Terms and Questions

This plan requires paperless billing and communication. See Terms of Service for a full listing of fees and other terms.

## Disclosure Chart

| | |
|---|---|
| Type of product | Fixed |
| Contract term | 12 months |
| Is there a termination fee or any fees associated with terminating service? | Yes. $20 per month remaining on the Contract term. |
| Can my price change during the contract period? | Yes, but limited to the circumstances described below. |
| If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| What other fees may I be charged? | A late fee of 5% of past-due balances, a disconnection fee of $25 if your service is suspended or disconnected, a $25 fee if your service is disconnected and is then reconnected, and any fees assessed by the bank for insufficient funds or chargeback. See Section 6 of the Terms of Service for a full listing of fees. |
| Is this a pre-pay or pay in advance product? | No |
| Does GoodCharlie purchase excess distributed renewable generation? | No |
| Renewable content | 24.7% |
| Statewide average for renewable content | 37.2% |

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