

| | | | | | | | | | | | | |
|---|---|---|-----------------|-----------------|-----------------------------|----------------|-----------------|-----------------|-------------------------------|-------|-------|-------|
| | <table border="1"> <tr> <td>Average monthly use:</td> <td>500 kWh</td> <td>1000 kWh</td> <td>2000 kWh</td> </tr> <tr> <td>Average price per kWh:</td> <td>15.4¢</td> <td>14.6¢</td> <td>14.2¢</td> </tr> </table> | | | | Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh | Average price per kWh: | 15.4¢ | 14.6¢ | 14.2¢ |
| | Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh | | | | | | | | |
| Average price per kWh: | 15.4¢ | 14.6¢ | 14.2¢ | | | | | | | | | |
| Electricity Price | <p>GoodCharlie: Energy Charge: 8.1¢/kWh Base Charge: \$4.95 per month</p> <p>AEP TNC: Delivery Charge: 5.6677¢/kWh \$3.24 per month</p> <p>Your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Charge, Base Charge, and Transmission & Distribution Service Provider (TDSP) Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up. Excluding price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle.</p> | | | | | | | | | | | |
| Other Terms and Questions | This plan requires paperless billing and communication. See Terms of Service for a full listing of fees and other terms. | | | | | | | | | | | |
| Disclosure Chart | Type of product | Fixed | | | | | | | | | | |
| | Contract term | 24 months | | | | | | | | | | |
| | Is there a termination fee or any fees associated with terminating service? | Yes. \$20 per month remaining on the Contract term. | | | | | | | | | | |
| | Can my price change during the contract period? | Yes, but limited to the circumstances described below. | | | | | | | | | | |
| | If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | | | | | | | | | |
| | What other fees may I be charged? | A late fee of 5% of past-due balances, a disconnection fee of \$25 if your service is suspended or disconnected, a \$25 fee if your service is disconnected and is then reconnected, and any fees assessed by the bank for insufficient funds or chargeback. See Section 6 of the Terms of Service for a full listing of fees. | | | | | | | | | | |
| | Is this a pre-pay or pay in advance product? | No | | | | | | | | | | |
| | Does GoodCharlie purchase excess distributed renewable generation? | No | | | | | | | | | | |
| | Renewable content | 100% | | | | | | | | | | |
| Statewide average for renewable content | 35.2% | | | | | | | | | | | |
| <p>Good Charlie & Co., LLC d/b/a Good Charlie Ops 717 Texas Ave, Suite 1000 · Houston, Texas 77002 www.goodcharlie.com · care@goodcharlie.com · 1-800-205-5230 · 8AM –7PM CST Mon –Fri REP License Number: 10308 · Version 20251121</p> | | | | | | | | | | | | |