



| | Average monthly use: Average price per kWh: | 500 kWh 18.6¢ | 1000 kWh 17.3¢ | 2000 kWh 16.7¢ |
|---------------------------|--|--|-------------------|-------------------|
| Electricity Price | GoodCharlie: Energy Charge: 8.8¢/kWh Base Charge: \$4.95 per month TNMP: Delivery Charge: 7.237¢/kWh \$7.85 per month | Your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Charge, Base Charge, and Transmission & Distribution Service Provider (TDSP) Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up. Excluding price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle. | | |
| Other Terms and Questions | This plan requires paperless billing and communication. See Terms of Service for a full listing of fees and other terms. | | | |
| Disclosure Chart | Type of product | Fixed | | |
| | Contract term | 36 months | | |
| | Is there a termination fee or any fees associated with terminating service? | Yes. \$20 per month remaining on the Contract term. | | |
| | Can my price change during the contract period? | Yes, but limited to the circumstances described below. | | |
| | If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | |
| | What other fees may I be charged? | A late fee of 5% of past-due balances, a disconnection fee of \$25 if your service is suspended or disconnected, a \$25 fee if your service is disconnected and is then reconnected, and any fees assessed by the bank for insufficient funds or chargeback. See Section 6 of the Terms of Service for a full listing of fees. | | |
| | Is this a pre-pay or pay in advance product? | No | | |
| | Does GoodCharlie purchase excess distributed renewable generation? | No | | |
| | Renewable content | 100% | | |
| | Statewide average for renewable content | 35.2% | | |

Good Charlie & Co., LLC d/b/a Good Charlie Ops

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