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|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| Electricity Price                                                                                                                                                                                                                                                                | Average monthly use:                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                         | 500 kWh                                                                                                                                                                                                                                                                                                                                                                                                                                            | 1000 kWh | 2000 kWh |
|                                                                                                                                                                                                                                                                                  | Average price per kWh:                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                         | 14.4¢                                                                                                                                                                                                                                                                                                                                                                                                                                              | 13.1¢    | 12.5¢    |
|                                                                                                                                                                                                                                                                                  | GoodCharlie:                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                         | Your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Charge, Base Charge, and Transmission & Distribution Service Provider (TDSP) Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up. Excluding price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle. |          |          |
|                                                                                                                                                                                                                                                                                  | Energy Charge: 5.4¢/kWh<br>Base Charge: \$4.95 per month                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
| TNMP:                                                                                                                                                                                                                                                                            |                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
| Delivery Charge: 6.4665¢/kWh<br>\$7.85 per month                                                                                                                                                                                                                                 |                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
| Other Terms and Questions                                                                                                                                                                                                                                                        | This plan requires paperless billing and communication. See Terms of Service for a full listing of fees and other terms. |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
| Disclosure Chart                                                                                                                                                                                                                                                                 | Type of product                                                                                                          | Fixed                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Contract term                                                                                                            | 9 months                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Is there a termination fee or any fees associated with terminating service?                                              | Yes. \$20 per month remaining on the Contract term.                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Can my price change during the contract period?                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | If my price can change, how will it change and by how much?                                                              | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | What other fees may I be charged?                                                                                        | A late fee of 5% of past-due balances, a disconnection fee of \$25 if your service is suspended or disconnected, a \$25 fee if your service is disconnected and is then reconnected, and any fees assessed by the bank for insufficient funds or chargeback. See Section 6 of the Terms of Service for a full listing of fees.                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Is this a pre-pay or pay in advance product?                                                                             | No                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Does GoodCharlie purchase excess distributed renewable generation?                                                       | No                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Renewable content                                                                                                        | 24.7%                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
|                                                                                                                                                                                                                                                                                  | Statewide average for renewable content                                                                                  | 37.2%                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |
| <div>Good Charlie &amp; Co., LLC d/b/a Good Charlie Ops</div> <div>717 Texas Ave, Suite 1000 · Houston, Texas 77002</div> <div>www.goodcharlie.com · care@goodcharlie.com · 1-800-205-5230 · 8AM –7PM CST Mon –Fri</div> <div>REP License Number: 10308 · Version 20251121</div> |                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |          |